



# AIR-ONE

## AIR SUPPORT CALL-OUT PROCEDURE

- Law Enforcement and Fire/Rescue Agencies Only -

To request Air Support call the Winthrop Harbor 24-Hour Dispatch Center:

# (847) 872-2131 ext. 0

**Important! Please be ready to provide the following information:**

1. Name and town of requesting agency
2. Your name and position with requesting agency
3. Your direct call-back number
4. Name of incident commander or supervisor, and their direct phone #
5. Nature of request (i.e.: person search, felony in progress, structure fire, etc.)
6. Severity of incident (i.e.: officers or civilians in immediate danger)
7. Location of incident - lat/long if possible, otherwise a major intersection
8. Location of incident command post, if applicable
9. Times relative to incident (i.e.: time since occurred, etc.)
10. Landing zone location, if applicable
11. Communications frequency, if applicable (otherwise it will be IREACH)

All call-outs are subject to approval by the LEAC Commander. If the mission falls within the capabilities of our aircraft, equipment and crew, and assuming the weather is conducive for flight, LEAC will launch an AIR-ONE helicopter as soon as possible to your location. The safety of our crew and all personnel on the ground is our #1 priority. LEAC cannot guarantee availability and all mission call-outs are evaluated individually from a safety and capability standpoint. LEAC may also dispatch ground support personnel to your location to assist with landing zones and helicopter refueling if necessary. Our personnel will check in with your command post upon arrival where applicable.

There is no-charge to the requesting agency for the air support service.

Visit [www.airsupport.org](http://www.airsupport.org) for more information.